

Friends Of Unleashed Membership Scheme Terms and Conditions

Unleashed
theatre
company

1. Definitions

- **Friends of Unleashed** refers only to the Friends of Unleashed membership scheme and no other schemes which the organisation may be running.
- **Unleashed Theatre Company's** registered and principle trading address is 27-29 Abbey Road, Torquay, Devon, TQ2 5NQ. Registered CIO Number 1168124.
- **Terms** means the Unleashed Theatre Company's Friendship scheme terms and conditions as set out in this document.

2. Terms

- 2.1 Annual membership lasts for twelve months from the month of purchase. To receive the annual discount, memberships must be paid in full at the point of enrolment. The total annual cost of memberships when paid monthly will exceed the annual cost if paid in full at point of enrolment. Monthly payments will not be reduced to reflect this difference.
- 2.2 The cost of membership is non-refundable. We do not offer pro-rata refunds if you try to cancel your membership part-way through the relevant payment period.
- 2.3 Membership renewals, queries or cancellations can be directed by email to admin@unleashedtheatrecompany.com
- 2.4 Memberships are non-transferable, unless in exceptional circumstances (please refer to 2.8).
- 2.5 All members will receive an email before their membership expires to inform them of when they will need to renew their membership. All members, including those who pay monthly, will receive this notification one year from their initial enrolment. For members that pay by Direct Debit, the membership will automatically renew, unless notified in advance, on the same terms and an annual email will be sent to inform them that their membership has been renewed.
- 2.6 Membership cost may be subject to increase, although an increase will not come into effect until the members' current membership is due for renewal. When a member pays by Direct Debit, the member will be informed of the price increase in advance of payment.

2.7 If necessary, we reserve the right to revoke the membership if an individual behaves in a threatening, abusive or otherwise inappropriate manner towards any person at Unleashed Theatre Company. This also applies if the member damages or threatens to damage any property of Unleashed or acts in a manner which brings Unleashed into disrepute.

2.8 Upon notification of the death of a member, Unleashed will conclude the membership unless instructed to transfer it to a named individual for the remainder of the membership period.

3. Benefits

3.1 All members are entitled to the membership benefits associated with the Friends of Unleashed membership scheme. All membership benefits are subject to availability and subject to the terms below.

3.2 Unleashed Theatre Company reserves the right to make changes to these terms including to the membership benefits. For significant changes, we will notify members with details of the changes.

3.3 Membership does not guarantee access to tickets. Member discounts cannot be applied to tickets already purchased.

3.4 Membership benefits are for the personal use of the member only. Benefits including advance booking or access to events and invitations are non-transferable. If the information available to us suggests that a member has used their membership benefits for commercial gain (e.g. reselling discounted tickets) we may cancel the membership without notice or refund.

3.5 Membership discounts can be applied to performances beyond the expiry date but must be booked whilst membership is valid.